

To complete your booking, please fill in this registration form and sign it. Use one form per room and list every tour participant. Use multiple forms if necessary. Then email it to

csaba@phoenixcustomtours.com

PERSONAL INFORMATION | Please provide full legal name.

Name of passenger 1 _____ Date of birth ____/____/____

Name of passenger 2 _____ Date of birth ____/____/____

Address _____

City _____ State _____ Zip Code _____

WhatsApp number (if any) _____ Cell phone _____

Primary Email _____ Secondary Email _____

Please list the names of others traveling in your party, but not included in this booking:

TYPE OF PACKAGES & TOUR OPTIONS | Please select the type(s) of your choice.

☐ Best Seller Package
(Breakfast included)

☐ Half board lunch
(Breakfast & lunch included)

☐ Single supplement
(1 person is staying in a room)

☐ Private Tour
(your customized tour)

☐ Anniversary supplement
(D-day & Okt fest - € 480/ person)

TYPE OF ACCOMODATIONS | Please select the type of room you would like.

☐ Single room
(1 person with single supplement)

☐ Twin room
(2 beds for 2 people in 1 room)

☐ Double room
(1 bed for 2 people)

☐ Triple room
(3 people in 1 room - if available)

PRICE OF TOUR | EUR / per person _____ | **CHOICE OF TOUR** (Please select the type of tour and add departure date):

Departure date: from ____/____/____/ (mm/dd/yy) to ____/____/____/ (mm/dd/yy)

AUTHORIZATION | I agree to the Terms & Conditions as expressed by Phoenix Tours Kft. on the reverse of this form, especially the "Cancellations and refunds" and the "Physicality & Disability" sections. I have read and understand the itinerary and details of inclusivity for this tour and all my questions were answered by Phoenix Tours Kft. prior to booking.

Signature (Not valid unless signed.) _____ **Date** ____/____/____/ (mm/dd/yy)

2026 Terms & Conditions

Prices are in Euro per person based on two people sharing a room and **include**: entrance fees to museum and sites included in the itinerary, airport or hotel pick up (**we strongly recommend your arrival a day prior to the tour** – it will cost you a little extra but save you a lot of headache: cancellation etc.) and airport or hotel drop off, transportation during the tour, accommodation with breakfast and guided sightseeing tours with a certified tour guide during the tour. Participants travelling alone are supposed to pay a single supplement charge. Triple occupancy is available. Meals will be included based on the package you purchased.

Prices do not include Airfare, travel insurance, lunch and/or dinner (if not purchased), excess baggage fees, valet service, extra hotel costs (e.g., consumption from the mini bar etc.), or costs resulting from a tour participant failing to arrive at the pick-up location on time.

A valid **passport** is required for all tour participants on our tours. A driver's license issued by your state, or a passport card cannot be used for overseas travel. Per international travel regulations, your passport must be valid for at least 6 months after the date of return from your trip. U.S. citizens travelling to Europe might need to apply for an ETIAS the new travel authorization for Europe that might come into effect in 2026.

Reservations can be made by sending us an email to csaba@phoenixcustomtours.com and as response we will send you a registration form that must be returned completed. Booking and payment is available online as well – see: Booking and payment. A place on the tour is reserved upon receipt of the registration form and the payment of your registration fee. The cost of the tour is due as follows: you can pay the entire sum upon registration OR a registration fee of 500 EUR per person when sending us the registration form or booking online and the remaining balance 70 days or more before departure. The registration fee is not an extra or hidden fee, it is part of your tour price. Payments can be made online by credit card or via a bank transfer and made directly to our bank through a secure server. At no point is creditcard information available to us.

Cancellations and refunds: Tour participants cancelling a tour after registration will be subject to a registration fee of 500 EUR per person. Notice of cancellation must be received in writing by us more than 70 days prior to departure for a full refund less registration fee. If cancellation is received by us less than 70 days before the departure date, the tour participant shall be responsible for the total cost of the tour and shall not receive a refund. Cancellations must be made by e-mail to csaba@phoenixcustomtours.com

Physicality and disability: all our trips require walking, and some more strenuous activities. You are responsible for judging your own capacity and being able to do tour activities without delaying or infringing upon the progress of the trip. Public facilities may not be fully accessible to participants with disabilities in Europe. All tour participants must be able to get on and off our vehicles on their own; we are not able to accommodate walkers, wheelchairs, and scooters. We cannot provide individual assistance to tour participants for walking, dining, or other physical needs.

Tour participants conduct We reserve the right to expel any person from the tour should a) their behavior be destructive for any reason threatening the safety and well-being of other tour participants or b) not accurately disclose their physical conditions that may result in any form of disruption of the tour or the duties of our staff. Any expenses incurred because of not participating in the remainder of the tour shall be borne by the expelled tour participant, and no refunds will be paid. We are not responsible for any costs incurred due to nonparticipation in a tour program, or additional transportation needed to leave or join up with the group, as a result of any disclosed or undisclosed condition or limitation. Tour participants are solely responsible for being in sufficiently good health to undertake any tour and for taking all appropriate medical precautions.

Transportation: Our tours are ground-based and delivered via minivans or motor coaches operated by our trusted providers. Driving times are highly regulated in the EU, and we ask for your understanding should those regulations affect scheduled travel times.

Airport pick-up: On the first day of the tour there is normally one pick up time at 10:00 am at the airport (airport hotel pick up is also available before 10:00 am) If a flight that was scheduled to arrive by the given time is delayed, participants will be required to arrange their own travel to the designated hotel. We will do everything we can to assist with these arrangements, but we will not assume responsibility for any additional costs. If your tour is a private one that is organized for you and for your family, friends as one group, we will wait for you until your plane arrives. (We strongly recommend your arrival a day prior to the tour).

Airport drop-off: On the last day of the tour, we will arrange a transfer from the hotel to the airport in the final city of the tour for the tour participants' return flights. There is one departure time from the hotel at 7:30 am.

Tips are not included in the tour price but are a voluntary way of showing satisfaction for good service at restaurants, hotels or for our guides/drivers. Recommended tip for guide/driver is 10 EUR per day per passenger. In the case of 10 day tour that 100 EUR per passenger.

Itinerary changes and delays: We reserve the right to modify and substitute any published itinerary should road conditions, traffic, unexpected detours, or local conditions beyond our control do require. We will notify all tour participants of this change as soon as we are aware of it.

We are not responsible for baggage loss or damage, or additional expenses incurred through delays or changes in flight schedules or transportation service, injury, death, damage or loss due to mechanical defects or failure of any nature aboard buses or at accommodations or in connection with other third party services, or resulting directly or indirectly from any acts of God, weather, strikes, bankruptcy, quarantine, acts of war, terrorism or civil disturbances, governmental edicts or regulations, or any other causes beyond our control.

Tour name: _____

Your Name & Signature (Not valid unless signed)

Date _____/_____/_____/ (mm/dd/yy)